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October 20, 2008

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Mike Gleason, Chairman Arizona Corporation Commission 1200 W. Washington Street Phoenix, AZ 85007 AZ CORP COMMISSION DOCKET CONTROL

Dear Chairman Gleason:

On October 15, 2008, the Arizona Corporation Commission reviewed an application for increase in rates and for approval of financing and rate changes by the Groom Creek Water User Association (Docket # w-01865A-07-0385 & w-01865A-07-0384).

While our primary home and jobs are in the Valley, my wife and I have jointly owned a cabin in Groom Creek since 1998 that we use on a year-round basis. It is located @ 4409 S. Ponderosa Parkway.

Regarding the application now pending before the Arizona Corporation

Commission, we are both fully supportive of the proposed increase in base rate to

\$50.00/month. We understand it is necessary to generate sufficient revenue to support a proposed Water Infrastructure Finance Authority (WIFA) 20 year loan to completely replace the rapidly failing water system that currently frequently fails to meet the needs of the community today – let alone into the future.

I believe your support and approval of this application will result in (1) A significantly improved, more reliable system to meet the needs of the entire community; (2) A significantly improved value to homes in the area if sold in the future which will more than recoup for their owners any base fee increases they may have experienced and (3) Permitting Yavapai County to complete the proposed paving project of all the area roads in Groom Creek in the most cost effective and expeditious way.

Thank you in advance for your support of this application. Should you have any additional questions you may contact me at the address, phone or email listed below.

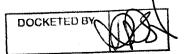
Sincerely,

James D.R.Steven 5635 E. Lincoln Drive, # 58 Paradise Valley, AZ 85253 PH: 480-607-1513

Email: jdrsteven@cox.net

Anzona Corporation Commission DOCKETED

OCT 2 0 2008



Betty Camargo

From: Fred Kester [lovegroomcreek2@gmail.com]

Sent: Monday, October 20, 2008 11:28 AM

To: Mayes-WebEmail

Cc: Mundell-Web; Hatch-WebEmail; Gleason-WebEmail; Pierce-Web

Subject: Groom Creek proposed water upgrade, Docket # W-01865A-07-0385

This email is NOT to be forwarded to any other entity for any other purpose.

I am writing to reluctantly share my support for this upgrade plan with the following comments with all due respect for AZCC..

We have very limited choices in this matter and I feel pressure to support the plan because the alternatives are even worst or that's what we have been told.

I feeling the planning of this project has been poor at best and very confusing. I am writing with very little knowledge about what is what in this matter. Lived in NM for much of last year and feel somewhat uninformed about this matter.

I've been to water board meetings and feel that there is a lot of conflicting information being given out. Examples includes whether there is in fact asbestos in the older pipes. We could have some conclusive documentation about this and it should not be just someone's opinion. I assume the AZCC had some responsibility with the GCWC from the beginning and wonder why we are in this situation in the first place. If materials have asbestos in them, I wonder about the effectiveness of the AZCC's oversight. Another example is the fact that there are conflicting stories about what work has been done and when it was completed.

I also feel that a comprehensive construction plan should be in place by this time with contracts in place for the work. With the "open endedness" of what I have heard, leads me to believe that cost overrun will be the order of the day.

My home (1390 E Friendly Pines) is at the "end of the line" and I've never had good water pressure and there has been no information that it will improve with the new work. The last time my pressure was check it was 22 pounds. I believe the minimum is 29 pounds.

Lastly, such a large increase all at once, without a minimum amount of water included is excessive. I live here alone and rarely use more that 2500 gallons of water a month. I know those who live here part time use far less than I do. Those folks who benefit the most could pay the most as they choose to use more water for watering landscaping and gardens.

Thank you

The world stands out on either side, no wider than the heart is wide. Above the world is stretched the sky, no higher than the soul is high.

Betty Camargo

From:

Sheila Stoeller on behalf of Mayes-WebEmail

Sent:

Monday, October 20, 2008 11:49 AM

To:

Betty Camargo; Brenda Marshall; Beth Soliere; Trisha Morgan

Subject:

FW: # W-01865A-07-0385 - GCWUA

Importance: High

Am forwarding as requested.....and will docket also

From: Annie Reynolds [mailto:annieinwoods@cableone.net]

Sent: Friday, October 17, 2008 9:38 AM

To: Mayes-WebEmail

Subject: # W-01865A-07-0385 - GCWUA

Importance: High

Good morning, Kristin.

Regarding: #W-01865A-07-0385

I am strongly in favor of a rate increase for Groom Creek water users to replace the aging pipe in our water system. I live on Silver King Circle and have experienced huge inconvenience on 2 occasions in recent months. Main lines in our road have cracked and leaked, requiring residents to go without water for up to 4 days while the lines were being repaired. This last time, I got home at 10 o'clock at night from a long trip to find I had no water. I wasn't at all prepared to deal with it. I live alone and have learned how to flush toilets using a bucket of bottled water, but that gets very old after a day. And because I can't afford to stay at a hotel, I've had to go without showers. This is no way to live.

I walked down to the site where the repairs were being made to look at the pipe. You wouldn't believe how fragile it is! And we live in fear, wondering where down the line another break will appear.

I'm appealing to you to step up and insist the GCWUA board's request be approved.

Please forward this message to the other commissioners involved in this case.

Thank you,

Ann Reynolds 1431 Silver King Circle Groom Creek, AZ 86303